



Department of Community Development Customer Satisfaction Survey

I am a...

- Customer receiving services
 Contractor Developer
 Realtor Engineer
 Homeowner
 Other _____

Contact Info (optional)...

Name: _____
 Email: _____
 Phone: _____

Did your project require a meeting or site inspection? Yes No
 Have you completed this type of project in any other locality? Yes No If so, where? _____

I received assistance from...

Building Safety

- Rick Herron, CBO, Building Official
 Travis Self, Building Inspector
 Jackson Catlett, Building Inspector
 Ray Minter, Building Inspector

Planning/Zoning

- Heather Hall, CZA, Director of Community Development
 Louis Pancotti, Senior Planner
 Richard Stuart, Planner
 Ben Frith, Environmental Specialist

Permitting

- Sierra Harvey, Office Manager
 Kathy Holmes, Permit Technician
 Lauren Colley, Permit Technician
 Heidi Kisamore, Permit Technician

GIS

- Kyle Conboy, GIS Manager
 Dave Birge, GIS Analyst II

Please place a check in the box that best defines your opinion:

	Agree	Disagree	Neutral
1. Service was prompt and sufficient.	0	0	0
2. I was assisted in a courteous and respectful manner.	0	0	0
3. The employee exhibited adequate knowledge pertaining to my request.	0	0	0
4. I was provided handouts that were informative and helpful in regard to my needs.	0	0	0
5. The application process was easy to understand and submit.	0	0	0
6. I was provided clear directions specific to my project.	0	0	0
7. How satisfied are you with your overall experience?			

Highly Satisfied

5

4

3

2

Highly Dissatisfied

1

Additional Comments:

Thank you for your response. Please submit to County Administration at the address listed below.

